

5. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391, and, because the defendant conducts and continues to conduct a substantial and significant amount of business in this District, and a substantial portion of the conduct complained of herein occurred in this District, the defendant is subject to personal jurisdiction in this District.

PARTIES

Plaintiff

6. Plaintiff is a resident of Monroe, New York and qualifies as a “consumer” as defined and protected by FDCPA. *See* 15 U.S.C. § 1692(a)(3). Plaintiff is an individual, and not an entity.

Defendant

7. Defendant PRA is a debt collection agency that uses the mail, telephone, and facsimile, and regularly engages in business in this District, the principal purpose of which is to attempt to collect debts alleged to be due another. Defendant PRA is a “debt collector” as that term is defined under 15 U.S.C. § 1692a(6).

SUBSTANTIVE ALLEGATIONS

8. Plaintiff submitted written dispute letters to non-defendant Experian concerning balance information reported on a purported PRA collection account that Plaintiff disputed as inaccurate.

9. The purported debt related to the purported PRA collection account was originally issued by non-defendant SYNCHRONY BANK and was thereafter acquired by PRA.

10. The purported debt underlying the disputed collection account arose out of a transaction in which money, property, insurance or services, which were the subject of the originating transactions, were primarily for personal, family or household purposes, and are “debt” as defined by 15 U.S.C. § 1692a(5).

11. In response to Plaintiff's dispute letter, and as required by statute, notified PRA of Plaintiff's dispute. Nevertheless, PRA continued to report the disputed information without marking the account as disputed or updating the account as necessary.

12. Plaintiff brings this action to recover, *inter alia*, statutory damages, pre-judgment and post-judgment interest, and reasonable attorneys' fees and expenses for injuries suffered as a result of PRA's misconduct. PRA's erroneous reporting of disputed information without marking such information as disputed or updating the account as necessary on Plaintiff's consumer background reports continues to affect Plaintiff's credit worthiness and credit score. As a result of PRA's misconduct, Plaintiff has suffered a decreased credit score, the loss of ability to purchase and benefit from credit, and the mental and emotional pain, anguish, humiliation, and embarrassment of credit denial.

13. Accordingly, Plaintiff is entitled to damages.

CAUSES OF ACTION

COUNT I

Against PRA for Violation of the FDCPA, 15 U.S.C. § 1692(e)

14. Plaintiff repeats and realleges the foregoing allegations if set forth in full herein.

15. 15 U.S.C. § 1692e prohibits a debt collector from using any false, deceptive, or misleading representation or means in connection with the collection of any debt.

16. Under 15 U.S.C. § 1692e, *inter alia*:

A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section:

* * *

(8) Communicating or threatening to communicate to any person credit information which is known or which should be known to be false, ***including the failure to communicate that a disputed debt is disputed.***

(Emphasis added).

17. PRA received notice from Experian that Plaintiff disputed the account balance information reported on the disputed account, as required by statute. *See* 15 U.S.C. §1681i(a)(2). After receiving notice of Plaintiff's dispute from Experian, PRA willfully, or at least negligently, failed to mark the disputed account as disputed on Plaintiff's reports issued by Experian and continued to communicate the disputed information.

18. Plaintiff has suffered damages as a result of defendant PRA's misconduct, including, but not limited to, emotional stress, and is entitled to damages.

JURY DEMAND

Plaintiff demands a trial by jury.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands a judgment:

- i. awarding Plaintiff statutory money damages, actual damages and punitive damages, including pre-judgment and post-judgment interest;
- ii. awarding attorneys' fees and costs, and other relief; and
- iii. awarding such other relief as to this Court may seem just and proper.

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